

## Restoring Outlook Express

In order to restore outlook express you must have copies of the \*.dbx files.

First of all start an empty outlook or new identity, by doing this outlook will create an identity folder at a similar location to that shown below.

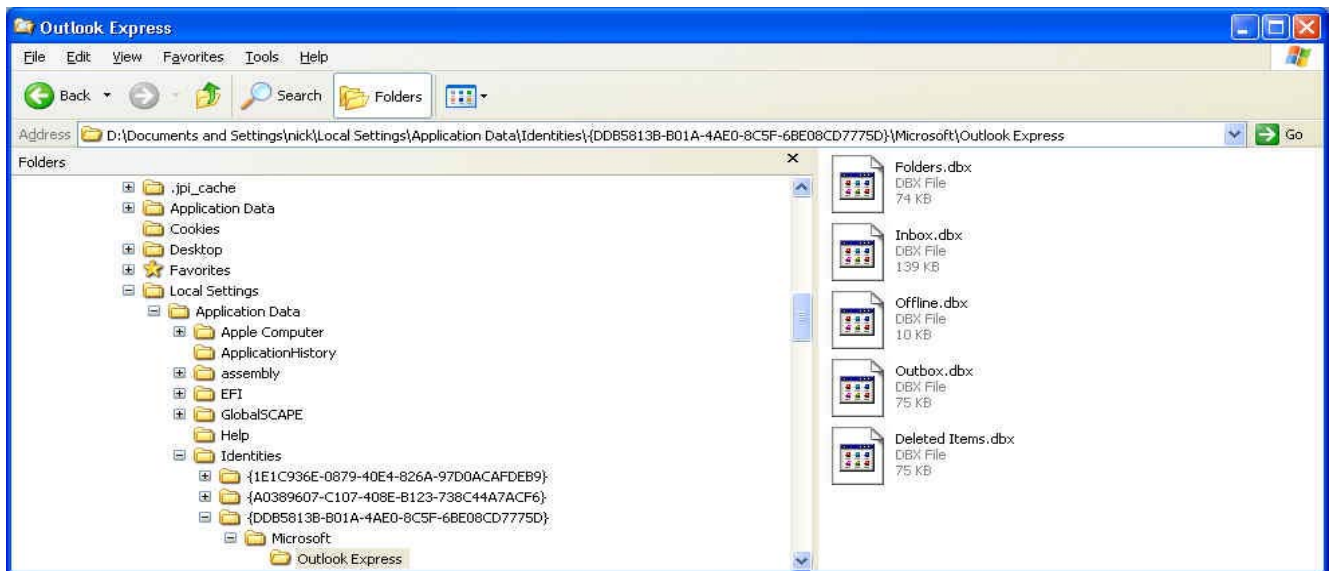
**C:\documents and settings\users name\local settings\Application Data\Identities\**

Each identity will have a name like the one shown below

**{A0389607-C107-408E-B123-738C44A7ACF6}**

Identity folders are complicated to read so I suggest that viewing the folders in detail mode so that you can see when they were created.

The \*.dbx files are stored in sub folders of the Identity folder under (Microsoft\outlook express). An example is shown below:



If you have a dbx file named Folders.dbx then you should be able to overwrite all the \*.dbx files within the new Identity that you have created. **Note: you will need to have Outlook Express closed for this.**

When you open Outlook Express and view your folders you should see your mail.

If however you do not have a Folders.dbx don't worry, you can still get your old folders back by following the steps below.

Do not copy any files at this point. First you must open Outlook Express and create the exact folder structure that you had before. Note that these folder names must match your old ones which can be done by using the dbx file names with the \*.dbx extension removed.

Once you have made the folder names click each one so you can view the empty folder, by doing this you are forcing Outlook Express to make a dbx file with the same name, these files will be in your Identity folder.

Next close Outlook Express and copy your old dbx files and overwrite the new dbx files. After the copying has finished open Outlook Express and click on the file, you should see all your old emails.

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Note: you may have trouble seeing the Local Settings folder and its sub folders; these can be viewed by going to tools on windows explorer folder options, view and selecting show hidden files and folders. I also take off the hide extensions for known file types tick but that should not be needed.